

HELPRO TERMS OF SERVICE

These Terms of Service constitute a binding agreement (the "Agreement") between the client ("Client" or "You") and Helpro ("Helpro", "Us" or "We"). Please read this Agreement carefully before requesting any service ("Service") from Helpro. By requesting a Service from Helpro, You agree to be bound by this Agreement. If You disagree with any part of this Agreement then you may not request any Service from Helpro.

1. VALUABLES.

In an effort to reduce incidents, Helpro requests that You put away in a safe place your valuables, collectibles, heirlooms or any other similar item of value. Valuables of this nature should be locked away prior to the Helpro staff arriving on site.

2. EQUIPMENT AND SUPPLIES

The use of Your cleaning supplies and/or equipment is highly discouraged. Helpro will provide all equipment and cleaning supplies required for the provision of the Services. If You insist that Your own supplies and/or equipment be used, Helpro is not liable for any damage to property as Helpro staff is trained in using their own supplies/equipment and not trained to know which other products/equipment may be safe to use on other surfaces and/or the proper operation of the same.

3. ACCESS.

You must allow Helpro access to the property for the purposes of fulfilling this Agreement and rendering the Services. You warrant and represent to Helpro that you are the owner of the property and/or authorized to grant access to Helpro for the purposes contemplated herein. Failure to grant timely access to the property may result in an additional fee due to delay.

4. PETS

To ensure the safety of Helpro's staff and of Your pets, Helpro requires that all pets are secured prior to Helpro's staff arriving on site. Pets shall remain secure for the entire time that Helpro's staff is at the property.

5. PAYMENT

Helpro requires full payment on the date that the Services are rendered. You hereby authorize Helpro to charge your debit/credit card on record (if any) for any (or all) of the following charges: (a) the original cleaning fee; (b) the fee for any additional services requested on site and which did not for part of, or were included in the original cleaning fee (including in the event that Helpro arrives at the property and is unable to access the property for reasons beyond its reasonable control); (c) additional fees including but not limited to the fee specified in clause 3 of this agreement.

6. ACCEPTANCE OF SERVICE

You warrant and represent that you will inspect the applicable areas of the property immediately after the Services are completed to ensure that the Services were performed correctly and to Your satisfaction. Any concerns or disconformity concerning the Services must be immediately communicated to Helpro so that Helpro can use its best efforts to rectify the situation while onsite. Helpro cannot be held liable for any concern or disconformity concerning the Services after its staff leaves property.

7. LIMITATION OF LIABILITY AND DAMAGES

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL HELPRO BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES, INCLUDING WITHOUT LIMITATION

DAMAGES FOR LOSS OF PROFITS, GOODWILL, USE, DATA, OR OTHER INTANGIBLE LOSSES, THAT RESULT FROM THE PROVISION OF THE SERVICES, IN ALL CASES, HELPRO WILL NOT BE LIABLE FOR ANY LOSS OR DAMAGE THAT IS NOT REASONABLY FORESEEABLE.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE TOTAL LIABILITY OF HELPRO IS LIMITED TO THE GREATER OF (A) THE AMOUNT OF FEES EARNED BY US IN CONNECTION WITH THE SPECIFIC SERVICE PROVIDED BY HELPRO GIVING RISE TO THE CLAIM FOR LIABILITY, OR (B) \$500.

THIS LIMITATION OF LIABILITY SECTION APPLIES WHETHER THE ALLEGED LIABILITY IS BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY, OR ANY OTHER BASIS, EVEN IF HELPRO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE. THE FOREGOING LIMITATION OF LIABILITY WILL APPLY TO THE FULLEST EXTENT PERMITTED BY LAW IN THE APPLICABLE JURISDICTION

8. NO WARRANTY

EXCEPT AS OTHERWISE EXPRESSLY SET FORTH IN THIS AGREEMENT, HELPRO MAKES NO REPRESENTATION AND EXTENDS NO WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, WITH RESPECT TO THE SERVICES, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND ANY WARRANTY ARISING OUT OF PRIOR COURSE OF DEALING AND USAGE OF TRADE.

9. INDEMNITY

You agree to defend, indemnify and hold harmless Helpro, and our respective officers, directors, employees and agents, from and against any and all claims, damages, obligations, losses, liabilities, costs and expenses (including but not limited to attorney's fees) arising from Your non- fulfillment of the present Agreement and/or any act or omission.

10. CHOICE OF LAW AND VENUE

This Agreement shall be governed by and construed according to the laws of the State of Florida, without giving effect to its choice of law principles. You and Helpro agree that all actions and proceedings arising out of or relating directly or indirectly to this Agreement or any ancillary agreement or any other related obligations shall be litigated solely and exclusively in the state or federal courts located in the City of Orlando, Florida, and that such courts are convenient forums. You hereby submit to the personal jurisdiction of such courts for purposes of any such actions or proceedings.